Handset Errors	Parts Affected	Condition	Solution
E01	Column plugged into M1 Port	1. column has been modified in a way that prevents movement	1. check that there is no interference, then preform base reset
E02	Column plugged into M2 Port	2. column has exceeded the weight limit	2. check that weight limit has not been exceeded then preform base reset
E03	Column plugged into M3 Port	3. control box tells column to travel beyond its mechanical limits	3. if column doesn't slow down before stop (makes clunk sound) control box may need to be exchanged.
E04	Column plugged into M4 Port	4. column has a mechanical failure	4. if none of the above conditions, column needs to be replaced.
E05	Column plugged into M5 Port		
E06	Column plugged into M6 Port		
E07	Column plugged into M1 Port	1. column is not plugged into port correctly	1. verify that all plugs are seated within the control box port then preform base reset
E08	Column plugged into M2 Port	2. column cord/plug is damaged	2. unplug columns, turn control box around, plug columns back in, if a new port error code is displayed, then the column needs replaced
E09	Column plugged into M3 Port	3. control box port is damaged	3. unplug columns, turn control box around, plug columns back in, if the same error code is displayed, then the control box needs replaced
E10	Column plugged into M4 Port		
E11	Column plugged into M5 Port		
E12	Column plugged into M6 Port		
E13	Control box error with master/save connection	1. cord not plugged in correctly	1. verify that all plugs are seated within the control box port then preform base reset
		2. cord/plug is damaged	2. inspect cord/plug for damage, replace if needed
		3. control box problem	3. if above is correct then control box replacement is required (note that Master/Slave system is a custom install customer service may be required)
H01	Control box duty cycle	1. Continuous movement of columns over 4 minutes	1. desk must rest for 16 minutes
		2. Room temperature to high for heating elements	2. environment temperature may be to high for operation.
LOC	control box/handset lock	1. Control box program has the handset locked	1. perform the handset un-lock operation
		2. There is a handset circuit error	2. replace handset if un-lock doesn't solve problem